



ANDY HOLDER
Freelance Climbing Instructor
and Mountain Guide

85 Stonehills
Rugby
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UK
CV21 1NB
07779 921209

Booking Form

Full Name:	Daytime Tel:
Address:	Evening Tel:
.....	Mobile Tel:
.....	Email:
Post Code:	
Date of Birth:	

Course:
Location:
Preferred or Confirmed Date:
Total no of people you are booking with:

In case of emergency please contact, Name: Telephone: Relationship to you: Please state any allergies, medical conditions or special requirements you have: Please provide details of any previous experience you have relating to your chosen activity:
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How did you hear about us?:

I have read and agree to the **Terms and Conditions** (see overleaf)

Completed forms to be sent with a deposit cheque of 25% of the total cost of your course or activity to the address at the top of the page. Please make cheques payable to **Andy Holder**.

Terms and Conditions

1. Booking

To confirm a booking, we need your completed Booking Form and a deposit of 25% of the total cost. Forms may be submitted via email attachment, or printed out and sent to us by post to the address on the Booking Form. Please make all cheques payable to Andy Holder. By submitting a form to us either online or by post you are agreeing to the Terms and Conditions outlined here. We reserve the right to decline any booking at our discretion. All bookings are treated as provisional until receipt of the deposit. In the event a deposit is not received within 7 days of the commencement of the course or activity we will treat the booking as cancelled by the client. The balance must be paid in full at least 10 days prior to commencement of the course or activity.

2. Personal Health and Safety

Except as disclosed in writing on the booking form, by signing the declaration of our Terms and Conditions you are confirming that you are in good mental and physical health and are well enough to take part in your chosen course or activity. Participants must be aware that climbing and venturing into mountainous areas involves a degree of risk of personal injury or death. By agreeing to these Terms and Conditions, you are acknowledging that you are aware of and accept the risks associated with your chosen course or activity and are responsible for your own action and involvement.

Failure to disclose any medical or health information that is required on the booking form may result in us terminating your contract and removing you from the course or activity on the grounds of incorrect information and personal safety. In these circumstances you are not entitled to any refund or repayment.

It is your responsibility to arrange travel to the chosen location, unless otherwise stated. You are also responsible for your own personal medical requirements, footwear, equipment and clothing, unless otherwise agreed upon. For clients taking part in outdoor courses and activities we recommend that you check weather forecasts in advance and choose appropriate clothing for the weather conditions.

3. Weather

Courses and activities that take place outside may be adversely affected by severe weather even during summer months. Weather conditions may limit the scope of your course or activity on the day and your personal safety will be the primary consideration of the Course Director. The Course Director will review and may alter the programme during the day in response to the changing weather conditions. There may be occasions when the planned course or activity is cancelled due to severe weather. When this happens, where possible we will offer you alternative dates or a full or partial refund of your fees.

4. Children

Children (persons under 18) may only take part in Outdoor Climbing activities and Silver NNAS Award courses when accompanied by their parent or legal guardian. All other Navigation courses and Guided Walks are available by special arrangement only to children unaccompanied by a parent or legal guardian. Children may take part in all other courses and activities without a parent or legal guardian present.

5. Cancellation by You

Clients that cancel their courses or activity with 28 days notice or more are entitled to a full refund. This is reduced to 50% refund if notice of cancellation is given with 14 days or more. We are unable to refund fees where the notice is 13 days or less. Participants who don't show up for their booked course or activity are required to pay the full cost.

6. Cancellation or Alteration by Us

If we are required to make a major change to your booking we will inform you as soon as possible. You will be offered the choice of accepting the change, transferring to another date, or accepting a full refund. Where a course or activity is cancelled by us, you will have the choice of another available date, or a full refund.

7. Insurance

Stonehills Adventure carries full Public Liability Insurance, but recommends that clients may consider taking out Personal Accident and Cancellation Insurance.